

First Time Guest Questionnaire for DOGS

Parent Name _____

Staff _____

Guest Name _____

Background

I would like to get a little bit of information about (pet's name)_____.

Did you get him/her from a breeder or a rescue group?

If rescue: Do you know his/her background? Abandoned? Abused/Neglected? Surrender?
How old was he/she when you adopted _____? Foster?

Is there anything else you think we need to know that would help us understand _____ background?

If breeder: Did you adopt _____ as a puppy? How old was he/she?
What can you tell me about its lineage?

Behavior/Personality

Would you describe _____ as shy around other people?

If yes: How does he/she respond? i.e. run away, crouching, tucking tail, growling, trying to nip

If no: Is he/she a jumper?
Is there anything that _____ is afraid of? i.e. men, women, thunderstorms, water

When you leave _____ at home is he/she comfortable in a crate or does he/she have the house to themselves?

If not crated: Does she show any signs of separation anxiety? i.e.
Getting in the trash. Chewing furniture or your belongings?
Excessive barking and /or whinnying?

Has _____ ever taken any training classes or is he/she home schooled?

What commands is he/she familiar with?

I know this is your first time Pete & Mac's but has _____ ever been boarded/groomed/daycare any where else?

If yes: Where? How did he/she do? Where there any stress related symptoms we should be looking for? i.e. Not eating, vomiting, diarrhea.

What other kinds of social activities is _____ used to?

Bark Park PetSmart Neighborhood walks Doggie Daycare

How does _____ do in those situations?

Now for the safety of people and pets as well, has _____ ever behaved in a threatening or aggressive way?

If yes: What can you tell me about that situation?
i.e. Prompted by protection, territorial or a response to another dog's behavior.

Does _____ have a history of escapes or attempted escape? i.e. jumping fences, wiggling out of collars, opening doors, bolting through open doors

Do you have any questions or concerns regarding group or daycare?

Other than the spay/neuter has _____ had any other surgeries or medical conditions we should be aware of?

How frequently do is _____ groomed? What are you looking for when you have those appointments?

Is there anything else we should know about your pet?

Remember to offer a tour of the resort and introduce the groomer if possible. Also remember that this is the first time this guest has been to Pete & Mac's and possibly the first time they have boarded their pet and they may be nervous. Reassure them that this is the best place for their "kid" and they are welcome to call and check on them at any time.